Emergency Response Time Reporting Requirements D.P.U. 12-120-C Attachment B (December 22, 2014)

		Reported	I Information	Information for Penalty Standard*				
Priority	Total Number of Calls (before exclusions)	Total Number of Excluded Calls	Total Number of Calls (after exclusions)	Annual Average Response (after exclusions)	Annual Average Reponses	Penalty (Yes or No)	Penalty Amount (if any)	
P1								
P2								
P3					n/a	n/a	n/a	
All Priorities (1, 2, and 3)					n/a	n/a	n/a	

^{*} The penalty standard includes 98% of Priority 1 Calls and 95% of Priority 2 Calls

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Company Name	Reported Information	Street Location	Call Priority 1, 2, 3, or Other			Date & Time Call Dispatched	Date & Time Troubleman Arrived	Date & Time Temporary Repairs	Date & Time Permanent Repairs	Time between Received and Dispatched (in Hours)	Time between Dispatched and Arrival (in Hours)	Call Received	Time between Arrival and Temp/Perm Repairs (in Hours)	Temporary Repair (Yes or No)	Was Call Resclassified (Yes or No)	Comments
Overall Average Response Time (Hours)																